# ⧗ BACK BAY

# USER GUIDE

## FREE 1 YEAR WARRANTY

All Back Bay products are covered by our 1-year warranty.

To register for your free warranty, scan the QR code or visit:
www.backbaybrand.com/warranty

If you have any issues, please email us: support@backbaybrand.com
Our team will get back to you as fast as humanly possible!

## PAIRING



1. Press and hold ⏯ for 2 seconds to power on and automatically enter pairing mode
2. Choose **"Back Bay SilkSound"** to connect
3. If your phone shows a Bluetooth Pairing Request, press "Pair"
4. Once pairing is successful, you will hear "Connected"

## FIXING A CONNECTION ISSUE

1. In your phone's Bluetooth settings, find "Back Bay SilkSound" and select "Forget this Device" or "Unpair"
2. Power off the sleep mask by holding the ⏯ button
3. Power back on. The sleep mask will re-enter pairing mode
4. Choose "Back Bay SilkSound" in your bluetooth menu

## PAIRING TO A NEW DEVICE

Press the ⏯ button 5 times and the sleep mask will disconnect from your previous device and enter pairing mode

## CHARGING

Unzip the top of the sleep mask to reveal the USB-C port on the control box. Then, connect to a power source using the included USB-C charging cable.



1 full charge
=
up to 24hrs
of listening!

**TIP:** We recommend charging the sleep mask every 1-2 days to make sure you have enough power for a full night's sleep.

*Do not use a charger that exceeds 5V 1A.  Higher voltage may damage the battery.

## WASHING INSTRUCTIONS

**IMPORTANT:** All electronics must be removed prior to washing.  Water exposure may damage the electronics.

Machine washing is not recommended for this product. Hand wash only. Do not tumble dry. Do not dry clean.

How to Wash Your Sleep Mask:
1. Unzip top pouch and remove electronics.
2. Wash below 85° F (30° C). Do not bleach.
3. Reshape while damp. Lay flat to dry.



## CONTROLS

| | ⊕ | ⏯ | ⊖ |
|---|---|---|---|
| **Hold 2 Sec** | ▶▶ Next Song/ White Noise | ⏻ Power On/Off | ◀◀ Last Song/ White Noise |
| **Press Once** | 🔊 Volume Up | ▶❚❚ Pause/Play | 🔊 Volume Down |
| **Press Twice** | | 〰 White Noise Mode On/Off | |

## SLEEP TIMER

You can set the sleep timer to automatically pause your audio and power off the sleep mask.

To activate the sleep timer, press and hold both ⊕ ⊖ buttons for 2 seconds.

- **Hold 1x** - 30-minute sleep timer
- **Hold 2x** - 1-hour sleep timer
- **Hold 3x** - 2-hour sleep timer
- **Hold 4x** - Cancel sleep timer

Each time you hold ⊕ ⊖, a voice prompt will announce the sleep timer length

Lorem ipsum

## WHITE NOISE

Enjoy six relaxing white noise modes that can be used without Bluetooth connection:

1. Brown Noise
2. Heater
3. Pink Noise
4. Rain Shower
5. Ocean Waves
6. Summer Night

To activate white noise mode, double press the ⏯ button

Hold the ⊕ or ⊖ button to toggle between the different white noise modes

To switch back to bluetooth mode, double press the ⏯ button again

## SPECIFICATIONS

- Bluetooth Name: Back Bay SilkSound
- Bluetooth Version: V5.0
- Profiles Supported: A2DP and HFP
- Wireless Range: 10M
- External Charging: DC5V/1A
- Battery Capacity: 200mAh
- Charging Time: 3 - 3.5Hours
- White Noise Playtime: 24 Hours
- Music Playtime: Up to 20 Hours
- Charging Port: Type C
- Frequency Range: 20Hz – 20 kHz

## NEED HELP?

If you have any issues, please email us:

✉ support@backbaybrand.com

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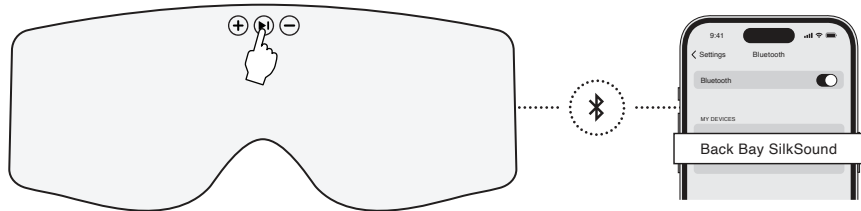# BACK BAY

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| **Press Once** | 🔊<br>Volume Up | ▶❚❚<br>Pause/Play | 🔊<br>Volume Down |
| **Press Twice** | | 〜〜〜<br>White Noise Mode<br>On/Off | |