

TEMPO 30



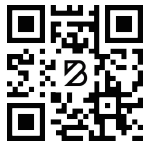
USER MANUAL

1-Year Warranty

Thank you for purchasing the Tempo 30 wireless earbuds!

You are covered by our 1-Year Warranty.

Register for your free warranty at:
www.backbaybrand.com/warranty



If you have any issues please feel free to email:
support@backbaybrand.com

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Pairing for the First Time

- 1) Remove any protective plastic from the bottom of the earbuds
- 2) Place the earbuds in the charging case until you see a white light
- 3) Remove both earbuds from the charging case and **they will automatically turn on and connect to each other**
- 4) Go to the Bluetooth menu on your device and select "Back Bay Tempo 30"
- 5) If your phone shows a Bluetooth Pairing Request, press "Pair"

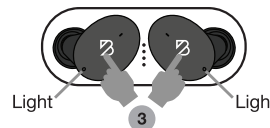
If the earbuds don't connect to each other, please follow the directions on the next page →

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Fixing a Connection Issue

- 1) Open your phone's bluetooth settings, find "Back Bay Tempo 30" and click "Forget This Device"
- 2) Place earbuds in the charging case
- 3) Press both earbuds for **8 full seconds** until you see the light on each earbud turn blue
- 4) Lift your fingers, then double-tap each bud
- 5) A white light will flash if the reset is successful
- 6) Remove the earbuds from the case. Then find "Back Bay Tempo 30" in your bluetooth menu, and press both buds until they connect to each other

If you don't see it in your Bluetooth menu, turn your phone's Bluetooth off and on again



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Controls

	Left	Right
Press Once	— Volume Down	+ Volume Up
Press Twice	⏸ Pause/Play	⏸ Pause/Play
Press 3 Times	🗣️ Voice Assistant	🔊 Bass Mode On/Off
Press 4 Times	📵 No-Lag Mode On/Off	📵 No-Lag Mode On/Off
Hold 1 Sec	⏮ Previous Song	⏭ Next Song
Hold 5 Sec	🔌 Power On/Off	🔌 Power On/Off

TO POWER OFF: Pause Music, Then Hold for 5 Sec

Phone Controls

	Left OR Right
Press Once	📞 Answer Call
Hold 3 Sec	📞 End Call
Press Twice	📞 Reject Call

Enter Pairing Mode

When the earbuds are not connected to any device, they will automatically go into pairing mode.

To connect to a new device for the first time, just disconnect your earbuds from your previous device and they will go into pairing mode. Then your new device will be able to discover the earbuds.

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Positioning

Place the earphone in your ear with the logo facing out. Rotate the earbud until you find a comfortable position



Choose the Right Ear-Tip

GREAT FIT = GREAT BASS



If you are having trouble putting on the tips, go to the site below for help:
backbaybrand.com/earlips

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How to Charge

Charging the Earbuds

- Simply place the earbuds in the charging case
- When the earbuds are charging, a white light will shine from the hole on the side of the earbuds
- When the earbuds are fully charged, the light will turn off
- The case will recharge the earbuds 3 full times

Charging the Case

- Using the included USB_C cable, connect the charging case to a power source

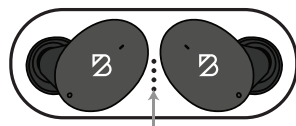
Do not use a charger that exceeds 5V 1A. A higher-powered charger may damage the battery.

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Charging Status

The LED lights on the inside of the case will shine to show the battery status when you plug in the case or place the earbuds in the case

Battery 100%-75%	4 Lights
Battery 75%-50%	3 Lights
Battery 50%-25%	2 Lights
Battery 25%-0%	1 Light

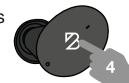


LED Lights

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No-Lag Movie Mode

Tap either earbud 4 times to turn on the No-Lag Movie Mode.



This mode removes the lag when you are watching videos and playing games.

NOTE: When movie mode is on, your wireless range will be slightly shorter.

Helpful Charging Tips

- If the earbuds don't turn off when you put them in the case, it means the case is fully out of battery and needs to be recharged.
- You can leave the charging case plugged in as long as you'd like and it won't over-charge. We have designed the electronics to prevent over-charging.

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Specifications

- Bluetooth Version: 5.0
- Profiles Supported: HFP, HSP, AVRCP
- Microphone Features: ENC Noise Cancellation
- Supports Cellphone Voice Assistants
- Wireless Range: 10m
- Battery Capacity:
 - o Earphones: 50 mAh
 - o Dock: 400 mAh
- Earphone Playtime: Up to 8 Hours
- Total Playtime with Charging Case: 32 Hours
- Charging Time: About 2 Hours
- Charging Port: USB-C
- Frequency Range: 20 Hz – 20 kHz

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FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID : 2AQK8-D59

Please read this manual carefully before use.

Warning

To prevent possible hearing damage, do not listen at high volume levels for long periods. For your own safety, please be aware of your surroundings when using these headphones.

Safety Warnings

Do not place near any open flames. Dispose of batteries responsibly and be aware of the environmental effects of battery disposal. Do not expose batteries installed to excessive heat.

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WWW.BACKBAYBRAND.COM