

SUPPORT@BACKBAYBRAND.COM

TEMPO 30



BACK BAY
AUDIO

WWW.BACKBAYBRAND.COM

USER MANUAL

1-Year Warranty

Thank you for purchasing the Tempo 30 wireless earbuds!

You are covered by our 1-Year Warranty.

Register for your free warranty at:
www.backbaybrand.com/warranty



SCAN ME

If you have any issues please feel free to email:
support@backbaybrand.com

1

Pairing for the First Time

- 1) Remove the protective plastic from the bottom of the earbuds
- 2) Place the earbuds in the charging case until you see a white light
- 3) Remove both earbuds from the charging case and **they will automatically turn on and connect to each other**
- 4) Go to the Bluetooth menu on your device and select "Back Bay Tempo 30"
- 5) If your phone shows a Bluetooth Pairing Request, press "Pair"

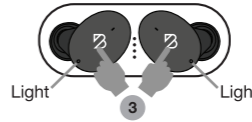
If the earbuds don't connect to each other, please follow the directions on the next page →

2

Fixing a Connection Issue


- 1) Open your phone's bluetooth settings, find "Back Bay Tempo 30" and click "Forget This Device"
- 2) Place earbuds in the charging case
- 3) Press both earbuds for **8 full seconds** until you see the light on each earbud turn blue.
- 4) Lift your fingers, then double-tap each bud
- 5) A white light will flash if the reset is successful
- 6) Remove the earbuds from the case. Then find "Back Bay Tempo 30" in your bluetooth menu, and press both buds until they connect to eachother.

If you don't see it in your Bluetooth menu, turn your phone's Bluetooth off and on again



3

Controls

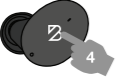


	Left	Right
Press Once	— Volume Down	+ Volume Up
Press Twice	⏸ Pause/Play	⏸ Pause/Play
Press 3 Times	🗣️ Voice Assistant	🔊 Bass Mode On/Off
Press 4 Times	📺 No-Lag Mode On/Off	📺 No-Lag Mode On/Off
Hold 1 Sec	⏮ Previous Song	⏭ Next Song
Hold 5 Sec	🔌 Power On/ Off	🔌 Power On/ Off

4

No-Lag Movie/Game Mode

Tap either earbud 4 times to turn on the No-Lag Movie/Game Mode.



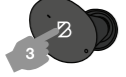
This mode removes the lag when you are watching videos and playing games.

NOTE: When movie/game mode is on, your wireless range will be slightly shorter.

Bass Mode

Tap the right earbud 3 times to turn on bass mode.


2 Beeps = Bass Mode On
1 Beep = Bass Mode Off



5


Positioning

Place the earphone in your ear with the logo facing out. Rotate the earbud until you find a comfortable position



Choose the Right Ear-Tip

GREAT FIT = GREAT BASS



If you are having trouble putting on the tips, go to the site below for help:
backbaybrand.com/eartips

6

How to Charge

Charging the Earbuds

- Simply place the earbuds in the charging case
- When the earbuds are charging, a white light will shine from the hole on the side of the earbuds
- When the earbuds are fully charged, the light will turn off
- The case will recharge the earbuds 3 full times

Charging the Case

- Using the included USB_C cable, connect the charging case to a power source

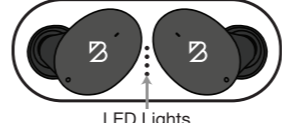
Do not use a charger that exceeds 5V 1A. A higher-powered charger may damage the battery.

7

Charging Status

The LED lights on the inside of the case will shine to show the battery status when you plug in the case or place the earbuds in the case

Battery 100%-75%	4 Lights
Battery 75%-50%	3 Lights
Battery 50%-25%	2 Lights
Battery 25%-0%	1 Light



LED Lights


8

Helpful Charging Tips

- If the earbuds don't turn off when you put them in the case, it means the case is fully out of battery and needs to be recharged.
- You can leave the charging case plugged in as long as you'd like and it won't over-charge. We have designed the electronics to prevent over-charging.

Contact Support

If you have any issues please feel free to email:
support@backbaybrand.com



9

Specifications

- Bluetooth Version: 5.0
- Profiles Supported: HFP, HSP, AVRCP
- Microphone Features: ENC Noise Cancellation
- Supports Cellphone Voice Assistants
- Wireless Range: 10m
- Battery Capacity:
 - o Earphones: 50 mAh
 - o Dock: 400 mAh
- Earphone Playtime: Up to 8 Hours
- Total Playtime with Charging Case: 32 Hours
- Charging Time: About 2 Hours
- Charging Port: USB-C
- Frequency Range: 20 Hz – 20 kHz

10